

TERMS & CONDITIONS

By using the virtual permit system and obtaining parking permits or vouchers, you are agreeing to abide by the following.

Failure to adhere to these Terms and Conditions may result in a Penalty Charge Notice being issued.

- Resident parking permits can only be used within the zone for which they are issued and are not valid in other zones.
- A vehicle must hold a valid permit or visitor permit at all times during the operational hours of the zone (excluding Bank and Public holidays).
- Outside scheme hours, any unmarked space or marked bay may be used by you, your visitor or any other member of the public without penalty.
- You must surrender your permit rights if you cease to be a resident in the zone to which it applies.
- If you change or stop using the vehicle associated with the permit, you must inform East Herts Council of the change via your online account.
- Permits may only be used to park a vehicle not exceeding 5.25m long and 2.3m high.
- Parking across driveways and pedestrian crossings is not permitted unless it is your own driveway or you have permission and hold a valid permit.
- Permits are not valid in any loading bay, disabled bay or yellow line restriction.
- Your permit does not guarantee you a parking space.
- We reserve the right at any time to request any eligibility documents to check that you are still eligible for a permit.
- If you breach any of the T&C's, your permit may be cancelled and no refund may be made.
- East Herts District Council reserves the right to change the T&C's.

East Herts District Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on any permit application for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.